COVID-19 Symptom Screening for Homeless Service Providers
March 27, 2020, 5:00 PM

It is important to ask staff, volunteers and clients if they are experiencing any respiratory symptoms to help identify people who may have COVID-19 illness.

COVID-19 Screening Questions
Be sure that the client is wearing a mask if you suspect illness. Maintain 6 feet distance.

Ask COVID-19 Screening Questions
Have you had any of the following in the last two weeks?
- Fever or feel feverish
- Cough (especially a new or changed cough)
- Shortness of breath
- Sore throat
- Muscle aches (that are different from usual symptoms of opioid withdrawal)

If client answers yes to any of the above, direct them to go home and self-isolate until 3 days after symptoms have resolved.

If You Identify A Client With Severe COVID-19 Symptoms, Call 911
- Severe symptoms include:
  - Difficulty breathing, short of breath, fast breathing, or skin is paler than normal, or bluish in lighter skinned people and gray or whitish in darker skinned people
  - Coughing up blood
  - Pain or pressure in the chest or abdomen
  - Confusion or does not respond or communicate appropriately
  - Has convulsions (seizures)
  - High fever
  - Severe or persistent vomiting
  - Sudden dizziness
  - Shows signs of dehydration and cannot take enough fluids
  - Is getting worse again after appearing to improve
  - Is an infant younger than 2 months old with fever, poor feeding, urinating less than 3 times per day or other signs of illness

For someone with mild symptoms, encourage the client to call their PCP for further assessment, in addition to calling the Call Center.

If client doesn’t have a PCP, refer to medical provider and provide the CHAP line number 1-800-756-5437.