

# COVID-19 Symptom Screening for Homeless Service Providers

March 27, 2020, 5:00 PM

---

It is important to ask staff, volunteers and clients if they are experiencing any respiratory symptoms to help identify people who may have COVID-19 illness.

## COVID-19 Screening Questions

Be sure that the client is wearing a mask if you suspect illness. Maintain 6 feet distance.

### Ask COVID-19 Screening Questions

Have you had any of the following in the last two weeks?

- Fever or feel feverish
- Cough (especially a new or changed cough)
- Shortness of breath
- Sore throat
- Muscle aches (that are different from usual symptoms of opioid withdrawal)

**If client answers yes to any of the above, direct them to go home and self-isolate until 3 days after symptoms have resolved.**

### If You Identify A Client With Severe COVID-19 Symptoms, Call 911

- **Severe symptoms include:**
  - Difficulty breathing, short of breath, fast breathing, or skin is paler than normal, or bluish in lighter skinned people and gray or whitish in darker skinned people
  - Coughing up blood
  - Pain or pressure in the chest or abdomen
  - Confusion or does not respond or communicate appropriately
  - Has convulsions (seizures)
  - High fever
  - Severe or persistent vomiting
  - Sudden dizziness
  - Shows signs of dehydration and cannot take enough fluids
  - Is getting worse again after appearing to improve
  - Is an infant younger than 2 months old with fever, poor feeding, urinating less than 3 times per day or other signs of illness

For someone with mild symptoms, encourage the client to call their PCP for further assessment, *in addition to calling the Call Center.*

If client doesn't have a PCP, refer to medical provider and provide the CHAP line number 1-800-756-5437.