

Isolation and Quarantine Placement Process



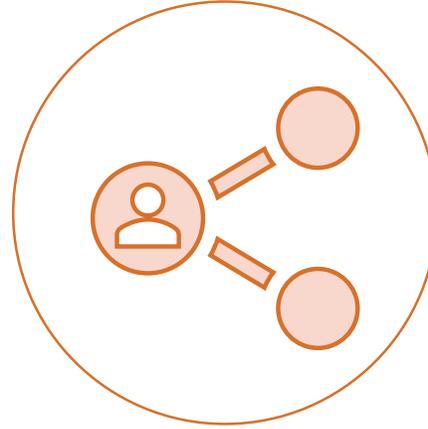
Dynamics Profile Created

- 5-10 minutes
- Call received via Call Center or CD-EPI enters directly into Dynamics



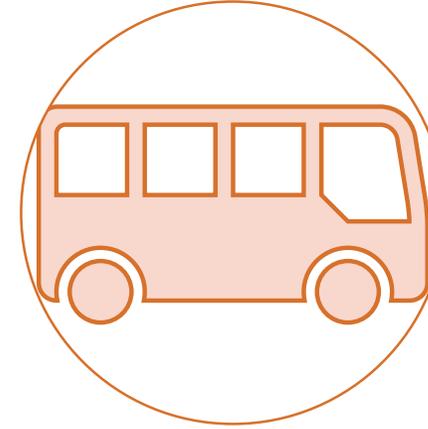
Medical Triage & Behavioral Health Assessment

- 60-90 minutes depending on volume



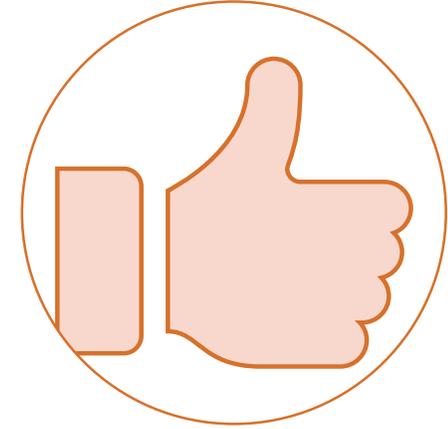
Coordination on I/Q Location

- 15-30 minutes depending on volume
- Guest and/or Points of Contact are contacted
- Confirmation with site that they are ready for guest arrival



Transport Dispatched

- Metro: 5-10 minutes
Operating hours 11:30am-9pm
- AMR: 5-10 minutes
Operating 9pm-11:30am only



Guest Pick Up & Transport

- Metro: 30-60 minutes
- AMR: 30min- 5 hours
- Depending on distance from starting location
- Depending on call volume for AMR
- Guests transporting themselves welcome and should share vehicle info during Call Center call

Cases that are more complex may lengthen time in each subsequent stage by up to 30 minutes