## Engaging & Supporting Landlords through Risk Mitigation Funds

**Quick Guide to Community Profiles**

A risk mitigation fund can be an important tool in your community’s landlord engagement toolbox. The table below provides a brief overview of four communities currently implementing this strategy to landlords. Learn more detail about each program in our [risk mitigation funds community profiles](#).

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| **What tenants are eligible?** | • Veterans  
• Individuals experiencing chronic homelessness | *Prioritized for:*  
• Individuals experiencing chronic homelessness  
• Veterans (SSVF participants)  
*Other tenants exiting homelessness are eligible if funds are available.* | • Veterans (SSVF or HUD-VASH participants) | • Veterans and their families |
| **Who is currently leading the effort?** | • CoC lead agency  
• Local affordable housing non-profit  
• Regional mayors caucus | • City of Orlando  
| | | • The City of Portland and Multnomah County | • King County |
| **What/who are the funding sources?** | • Regional mayors caucus  
• Private funders  
• Local property management firms | • City of Orlando Code Enforcement Revenue | • The City of Portland | • Initial $1 million investment from the King County Veterans and Human Services Levy  
• Three primary funders: King County, City of Seattle, and United Way of King County |
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| **How is the fund managed/staffed?** | • CoC lead organization  
• Local affordable housing non-profit  
• Administrative and operating costs covered by other funding sources | • City of Orlando Office of Business and Financial Services  
• CoC lead agency  
• Funds are held in a non-lapsing appropriation | • Funded by the City of Portland  
• Managed and operated through contract with local service provider, who oversees and staffs a landlord liaison team  
• Staff are available 24/7 for issues that arise | • Other funders have also contributed, including King County Housing Authority and Seattle Housing Authority  
• Fund is managed by YWCA and delivered by 6 staff members  
• Staff are available 24/7 for issues that arise  
• Staff are responsible for approving any charges to the fund |
| **What is covered by the fund?** | • Property damage after deposit is applied  
• Unit holding fees | • Property damage after deposit is applied  
• Unpaid rent reimbursements (holding fees, abandoned units, unpaid tenant rent) | • Property damage after deposit is applied  
• Unpaid rent and breaking of a lease | • Property damage after deposit is applied  
• Unpaid rent and legal fees  
• Eviction prevention funds are available for two years after move-in, as needed |
| **How much will the fund cover?** | • $300 in property damage  
• Up to $1,000 in property damage (case by case)  
• Half of monthly rent or $600 (whichever is less) to hold a unit | • $300 in property damage without inspection  
• Up to $2,000 (single unit) and $3,000 (multi-bedroom) in property damage (case by case) | • $3,000 cap per household unless otherwise negotiated | • A landlord can submit a claim for damages over and above the original deposit and up to a set amount |
| **How do landlords participate?** | • Participate in the landlord recruitment program  
• For holding fees, landlords must have previously placed a tenant through the landlord | • Participate in the Central Florida Supportive Housing Program (a tenant/landlord liaison program managed by the CoC lead agency) | • Connect with City staff who are managing the local efforts to end Veteran homelessness | • Landlords work with a housing support specialist on the landlord liaison team  
• Landlords sign a partnership agreement that is reviewed annually |
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<th>How do agencies/providers participate?</th>
<th>How do tenants participate?</th>
<th>How and by whom is it paid out?</th>
<th>Have the funds been utilized since their start?</th>
<th>For more information</th>
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| • Participate in regional coordinated entry system | • Case managers/agencies must be part of the regional coordinated entry system | • Landlords directly submit claims to a specialist  
• CoC lead agency manages payment | • Only one claim; fund began in 2015 | www.coloradolandlords.org  
www.mdhi.org |
| • Participate in the centralized intake | • Any tenant referred by the landlord liaison program, with prioritization going to individuals experiencing chronic homelessness and Veterans with SSVF vouchers | • City of Orlando CFO manages payments  
• CoC lead agency manages claims and bills the City | • No; fund began in 2014 | www.hsnclf.org/programs/housing-locator  
www.landlordliaisonproject.org |
| • Support Veterans with SSVF and HUD-VASH vouchers | • Any Veteran who has an SSVF or HUD-VASH voucher is eligible to participate | • Landlords contact the landlord liaison team directly, who manage a 24/7 hotline in order to assist them to immediately access funds | • One claim totaling about $1000; fund began in 2014 | www.ahomeforeveryone.net/landlord |
| • Agencies complete partnership agreements with the landlord liaison staff | • Tenants are referred by a partner agency | • Landlords submit a fund claim to the landlord liaison team | • Claims have been paid out but funds still remain from the original investment; fund began in 2009. | www.landlordliaisonproject.org |

campaign and be renting to another tenant in the process