The background of the slide is a stylized, wavy American flag with red and white stripes and a blue field with white stars.

HOUSING HOUSTON'S HEROES

Gerald Eckert, MSW, PhD student
Social Services Director
The Salvation Army, Houston

HOUSING HOUSTON'S HEROES



DOING THE MOST GOOD™



Career and Recovery
Resources, Inc.



WHAT WORKED IN HOUSTON

The right
people in
the room



Different
environment



House
100 in
100



Decide:
Important
& Urgent

The right people in the room

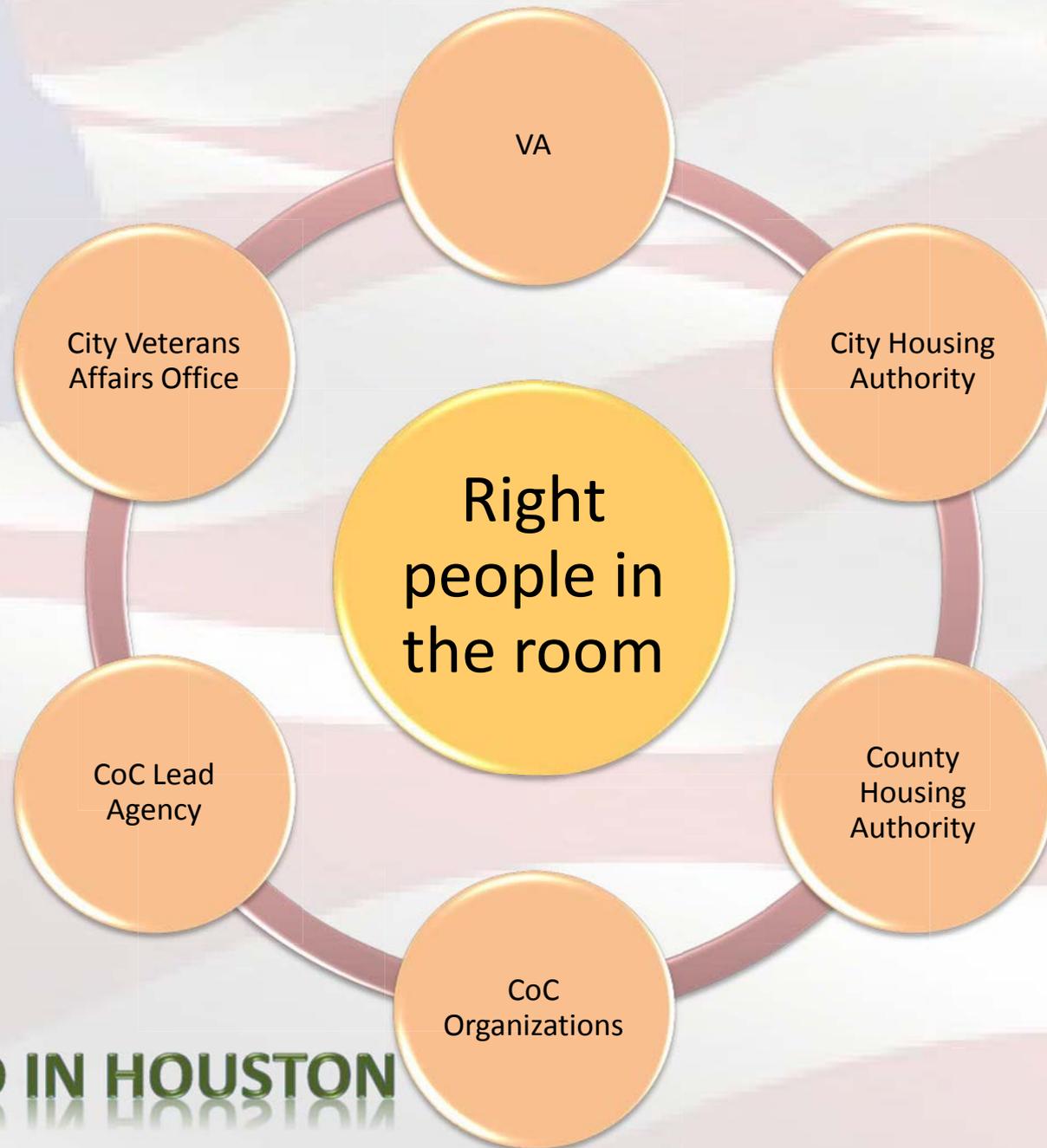


Different environment



Issue: important & urgent

House 100 in 100



HOW IT WORKED IN HOUSTON

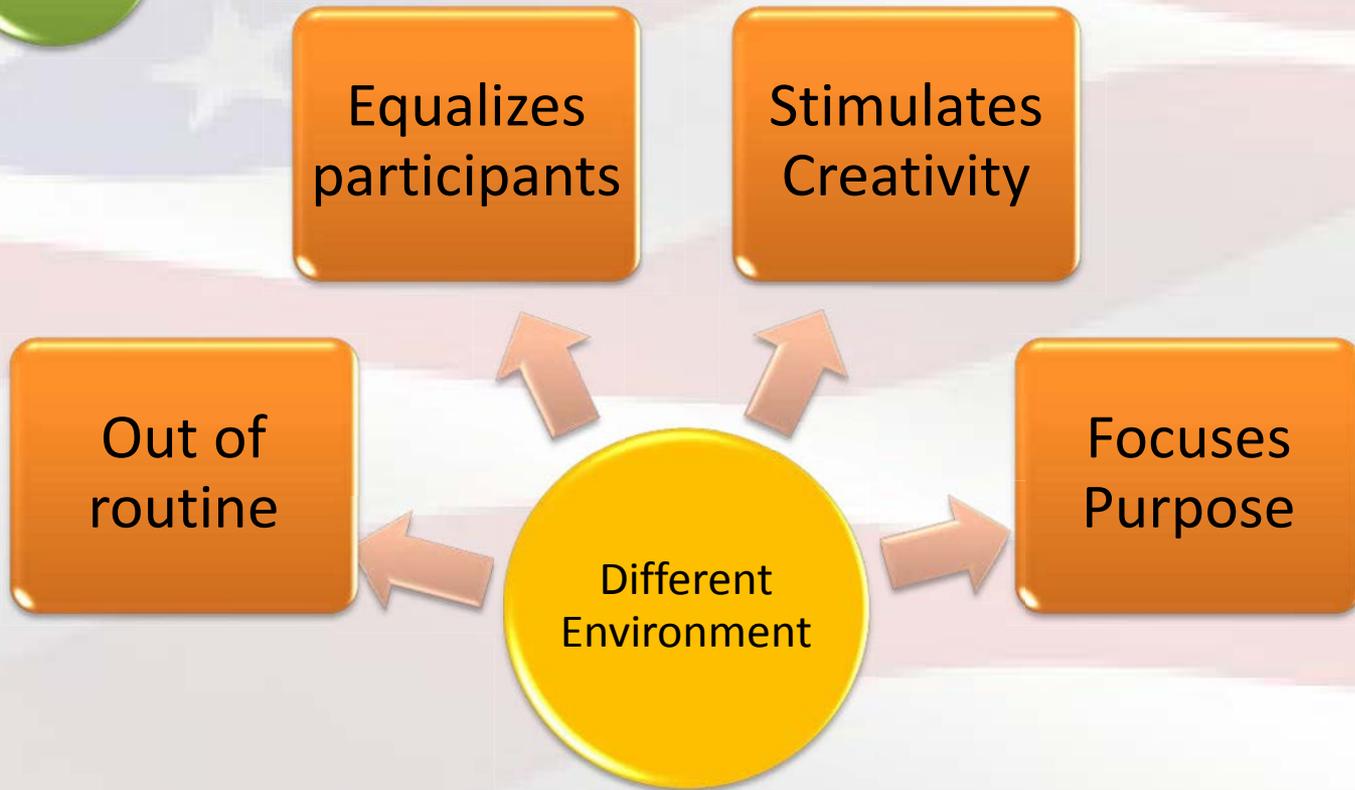
The right people in the room



Different environment



Issue: important & urgent



HOW IT WORKED IN HOUSTON

The right people in the room



Different environment



Issue: important & urgent

House 100 in 100

HOW IT WORKED IN HOUSTON

	Urgent	Not Urgent
Important	 <p>Just Do It!!!</p>	Plan To Get It Done
Not Important	Delegate It	Don't Do It

IMPORTANT AND URGENT

"*Insanity*: doing the same thing over and over again and expecting different results." A. Einstein

IMPORTANT AND URGENT

Necessary Changes

Administrative



Operational



Service
Delivery

ADMINISTRATIVE

- Required
 - DD214 (service letter),
 - Verification of SS number, and
 - Income verification (income can be 0)
- All backgrounds accepted, except sex offenders

Housing
Authority
Waivers

- Hired additional case managers to build capacity
- Gained “READ ONLY” access to HMIS

VA

OPERATIONAL

Community

- Setting goals slightly out of reach
 - ***Always stay in urgency***
 - 100 in 100
 - Next new goal?

Housing First

- Commitment to principles
 - sobriety not required
 - no income required
 - medication compliance not required
 - no bio-psychosocial assessments

Strategy/Data

- SSVF Weekly meeting
- Housing Authority Gaining access to HMIS through User Agreement
 - *tracking different points of lease up process*
- SSVF Providers HMIS Agreement
- SSVF Providers integrated into Coordinated Access at VA Drop-In Centers

SERVICE DELIVERY

- Monthly VASH mass briefings: (Housing Events)
 - Pulling together all service providers in one single location.
 - SSVF
 - Employment
 - Fair Market property owners
 - Housing Authorities
 - VA

VASH

- At Stand Down
- At Drop In Center
 - Assessment and match for best resource
 - HUD VASH, SSVF, GPD, CoC Funded Housing

Coordinated
Access
System

HOUSTON: TO DATE

Veterans
Housed

*2,007
PREVIOUSLY
HOMELESS
VETERANS*

*2.99 PER DAY
AVERAGE*



HOUSTON: NEXT STEPS

REFINING PROCESSES

- Reviewing Data
- Resources
- Community involvement

IMPROVING RETENTION

GETTING TO STEADY STATE

- Best process – only essential elements
- Veteran Homelessness Remains Important & Urgent



END HOMELESSNESS NOW



Supportive Services for Veteran Families and Coordinated Assessment Model

Jamie Ebaugh

Director of Supportive Housing

Southwest Counseling Solutions, Detroit



Supportive Services for Veteran Families and Coordinated Assessment Model

BACKGROUND AND OVERVIEW

- Under the HEARTH Act legislation, all Continuums of Care (CoC) are required to establish a coordinated assessment system which is comprehensive, accessible, and standardized. It is a systemic approach to homeless programming that focuses on aligning the needs of households that are experiencing homelessness with the best program to address their needs.

Detroit

- The opportunity to have coordinated access and common assessment is embraced as more than just a federal requirement.
- Current approach to connecting people across services is not leveraging the strengths of service providers to best meet the needs of the populations their mandates and values have expressly indicated they aim to serve.

Detroit: Goals

- The CAM is expected to change the way in which homeless and housing services are accessed and delivered in our community.
- In the short term, the CAM is expected to realize the following goals:
 - Greater accessibility to resources
 - Standardized intakes and assessments
 - Coordinated referrals
 - Collaborative partnerships

Detroit: Goals -Longer Term

- In the longer term, the following goals are expected to be realized as a result of full implementation of the CAM:
 - Enhanced diversion practices
 - Reduced recidivism rates
 - Reduced length of time a person is homeless
 - People prevented from becoming homeless for the first time

Detroit: CAM Lead Agency

- The CAM Lead Agency will carry out three primary tasks:
 - **Access:** The CAM Lead Agency will provide a simple, streamlined point of access for homeless and housing services
 - **Assess:** Staff at the CAM Lead Agency will implement a common assessment to identify the best program for the household
 - **Assign:** Once the most appropriate program is identified, the CAM Lead Agency will assign (i.e., refer) the household seeking services to the agency providing this program. Referrals will be handled in a way that helps to ensure the successful placement of the household.

Detroit: Veterans Access

- All callers will be asked if they have ever served in the Military.
 - Yes response –
 - Dishonorable Discharge - YES – Assessed for CoC Services and resources
 - Dishonorable Discharge – NO - the caller will be provided a warm handoff to one of the SSVF providers in the CoC
 - Outreach, Case Management, Benefit Assistance,
 - Linkage to the VA, Community Resources
 - Temporary Financial Assistance (TFA)

Detroit: SSVF Coordination

- Regular contact with the CAM & VA
- Monthly “Shared Geography Meetings”
- HUD VASH One Stop Shops
 - SSVF Staff participate from multiple programs
- Community Resource and Referral Center
 - SSVF staff onsite
- Use of Per Diem programs

Detroit: Priority Lists

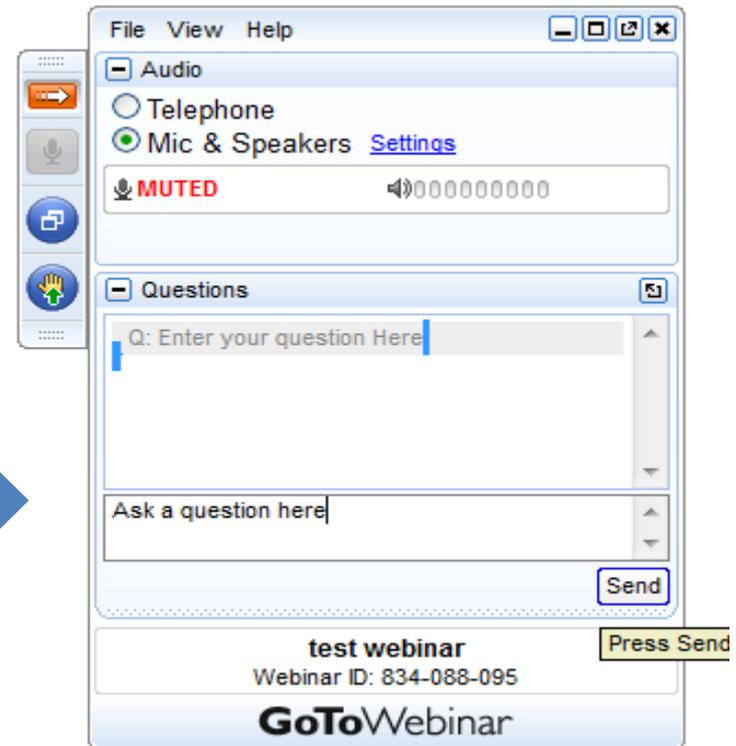
- Need out paces resources.
- CAM will maintain priority lists for PSH based on Service Prioritization Decision Assistance Tool (SPDAT) scoring.
 - Placements are made based upon available units and assigned to most in need at the time of availability.
- Addition of new SSVF programs should meet needs of low income veterans.



Questions?



Please submit your questions via the *Questions* function found in your GoToWebinar toolbar.





Resources



Homelessness & Programs Opening Doors Partners Take Action Media Center About USICH

Explore the Solutions Database

Home > Resources > The Solutions Database > Explore the Solutions Database

You can begin searching on the database by using the dropdowns or keyword search Database box below. Visit the How to search for a solution subpage to learn more about how to most effectively use the keyword search function.

Explore the Database

Search by keyword...

housing first

How to Search for a Solution

and/or filter by

Plan Objective

Improving Health

Population

Veterans

Location

--Select One--

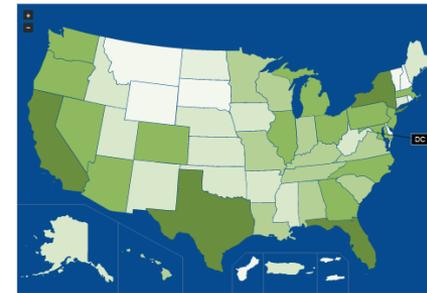
APPLY

State Homeless Resources Map

Home > Resources > State Resources Map > State Homeless Resources Map

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Ohio



Key - Total Homeless Population on a Given Night in 2011

Fewer than 2,000	2,001-5,000	5,001-10,000
10,001-25,000	Over 25,000	

Ohio (OH)

Statistics Contacts

Total Homeless Population 13,030
Persons in Families 5,218
Experiencing Homelessness
Veterans Experiencing Homelessness 1,279
Persons Experiencing Chronic Homelessness 1,881
Rate of Homelessness per 100,000 Population \$13

USICH Contact
(202) 708-4663
usich@usich.gov

State Interagency Council? No

State Homelessness Plan? No

Governor's Lead Contact on Homelessness



United States Interagency Council on Homelessness

Preventing and Ending Homelessness in the United States

The Housing First Checklist: A Practical Tool for Assessing Housing First in Practice

Introduction

Housing First is a proven method of ending all types of homelessness and is the most effective approach to ending chronic homelessness. Housing First offers individuals and families experiencing homelessness immediate access to permanent affordable or supportive housing. Without clinical prerequisites like completion of a course of treatment or evidence of sobriety and with a low-threshold for entry, Housing First has been shown to be a cost-effective approach to homelessness and a significant reduction in the use of...

Continuing to identify programs and practices that will be accurate information available at the time the profile database is in error, if you have a resource for us to solution to us as we move forward updating the

www.usich.gov/usich_resources



VA's National Call Center for Homeless Veterans



Are You or a Veteran You Know At Risk of Homelessness?

- Are you currently living with someone because you can't afford to rent or own a home of your own?
- Have you had trouble finding or holding a job?
- Do you have a physical or mental condition that makes it difficult to keep a steady job?
- Do employers say you don't have the skills or education they are looking for?
- Are you struggling with an alcohol or substance use problem?
- Have service-related injuries made returning to civilian life difficult?

If you answered yes to any of the questions listed, or are simply feeling worried about your housing situation or that of a Veteran you know, VA can help.

You fought for our homes.



We'll fight for yours.

We're Here for You.

Whether you are in need of immediate assistance, just looking for more information, or interested in finding out how you can help eliminate Veteran homelessness — VA is here for you. Our trained professionals, many of whom are Veterans themselves, are available 24 hours a day, 7 days a week:

National Call Center for Homeless Veterans

TOLL-FREE
1-877-424-3838
(1-877-4AID-VET)

Live 24/7 Chat on VA's Homeless Veterans website,
www.va.gov/homeless



The words homeless and Veteran should never be used together.

Make the Call!

Call VA's toll-free hotline:
1-877-424-3838
(1-877-4AID-VET)

or visit www.va.gov/homeless for help with housing, jobs, health care, education and other Veteran benefits.



Created 09/11



Stay Connected



United States Interagency Council on Homelessness

No one should experience homelessness. No one should be without a safe, stable place to call home.

Ending Veteran Homelessness

April 25, 2013

Pushing to the Goal: 3 Ways to Accelerate Ending Veteran Homelessness

With less than 1,000 days until the 2015 goal, here are three important ways to accelerate progress

The Administration's commitment to end homelessness among Veterans and their families remains steadfast. The President's FY 2014 budget proposal continues to increase investment in effective strategies including \$75 million for the [HUD-Veterans Affairs Supportive Housing \(HUD-VASH\) program](#) and \$300 million for Department of Veterans Affairs (VA) [Supportive Services for Veteran Families \(SSVF\) program](#). The Administration's previous investments in ending Veteran homelessness continue to show significant results: homelessness among Veterans is down 18 percent since the launch of *Opening Doors*.

During the April 16 meeting of the U.S. Interagency Council on Homelessness, along with representation from the White House's Domestic Policy Council and Office of Management and Budget, Council leadership reviewed progress at ending Veterans homelessness, recognizing that even with the progress to date, efforts must be accelerated to meet the goal of ending Veterans homelessness by 2015. Ending Veterans homelessness remains possible with the right investments focused in

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Breaking Down Legal Barriers to Housing

HUD-VASH Makes Housing First a Priority

Successful Program Model: Washington State's SOAR Program

Project REACH Winner

News from our Partners

USICH and NCHV Webinar on Housing First

"Opening Doors to Innovation: Improving Client Outcomes Using Housing First"

Wednesday, May 8,

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