Our Goal: Slow the spread to maintain care & response capacity

- Programs/Institutions: Slow the spread by supporting programs to stay open & implement PHSKC mitigation guidance
- People: Slow the spread by keeping or getting people in the right level of sub-hospital care—so hospitals can keep providing care to those who need it.

Team Approach

- **PHSKC**  Public Health—Seattle & King County (PHSKC) w/ CDC Input
- **DCHS**  King County Department Community & Human Services
- **FMD**  King County Facilities Management Division
- **HSD**  Seattle Human Services Department
- **HCHN**  Healthcare for the Homeless Network
- **METRO**
- **Community Partners & Providers**
Our Strategies to **Slow the Spread** for people without a place to recover

**4 Strategies to preserve and increase shelter, isolation, quarantine, and congregate capacity.**

- Inform, reinforce, de-intensify and resupply the existing shelter system
- Create & Operationalize new capacity for isolation/quarantine for persons who do not have a home they can return to
- Create & Operationalize new capacity for congregate recovery or mass shelter
- Design and Implement the Protocol to connect people who need a place to the places we’re creating

**4 Strategies for Behavioral Health & Integrated Health**

- Maintain the SUD Treatment System with focus on MAT (Methadone)
- Maintain the Medicaid and BHASO care authorization and payment system
- Sustain Behavioral Health Crisis Outreach Operations
- Create additional capacity for isolation/quarantine/congregate recovery for use by patients from secure BH inpatient settings
We are simultaneously preparing for multiple phases.

- Existing Baseline Need for Shelter
- Need for Isolation and Quarantine
- Need for Congregate Recovery Centers

Lines not to scale

Capacity: Space, Sites, Staff, Funds

+ 6-8 weeks

Now

Existing Baseline Capacity to Shelter

+ 18 Mos.
We are implementing protocols and increasing capacity.

1. **Community Mitigation** to slow the spread & keep people healthy
   - PHSKC Guidance
   - Hygiene Supply
   - Technical Assistance
   - De-Intensify
   - New Shelters

2. **ID, Site, Operationalize** I/Q/CRC facilities
   - Existing I/Q
   - Motel I/Q
   - Aurora I/Q
   - Top Hat I/Q

3. **Call Center** to provide information or guidance if symptoms present
   - Assign, Transport, & Sustain at I/Q

4. **Keep in or get to** the right setting
   - Recover In Place
   - I/Q in Place

5. **Additional Support for in-place care**
   - Interbay CRC
   - Future CRC

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**We are implementing protocols and increasing capacity.**

- **Community Mitigation** to slow the spread & keep people healthy
  - PHSKC Guidance
  - Hygiene Supply
  - Technical Assistance
  - De-Intensify
  - New Shelters

- **Call Center** to provide information or guidance if symptoms present
  - Assign, Transport, & Sustain at I/Q

- **Keep in or get to** the right setting
  - Recover In Place
  - I/Q in Place

- **Additional Support for in-place care**
  - Interbay CRC
  - Future CRC
We are taking action and will keep doing more.

- Writing and Issuing COVID-19-specific guidance to shelters and other providers
- Getting the information and coordination out to providers: Calls and Webinars
  - Holding regular Shelter All-Provider Calls with 200+ participants
  - Holding regular BH Providers calls
  - Initiated all Outreach Team Providers information and coordinator call
- Completed Shelter Assessment & Inventory for COVID-19 guidance feasibility
- Ongoing De-Intensification of Shelters
  - Motel vouchers to move “hyper-vulnerable” shelter stayers out of shelters before they become ill
  - ID’ing highest-risk shelters and de-intensifying where possible
- Mobile Medical Van & Emergency Services Patrol continue operations
- Instituted online centralized cleaning supply request system (first supplies available today)
- First 15 I/Q rooms at Motel up and operational on 3/8
- Methadone dosing system is operating—providers have emergency authority to provide multiple days doses
- Significant work on acquiring use of and operationalizing multiple additional I/Q and CRC sites
- Operationalized a facilities feeding system in Partnership with FareStart (current capacity up to 1,800 meals daily)
We are seeing challenges and developing solutions in “real time.”

- Space
- Sites
- Provider Staff

Questions?